



## Warranty Statement



The benefits of this warranty are in addition to any other rights and remedies available at law. Consumer purchasers are entitled to compensation for any other reasonably foreseeable loss or damage. You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

R&J Batteries provides a warranty against defects for the following periods from date of invoice:

PVV Range: 36 months full replacement, 24 months pro rata.

PVS Range: 36 months full replacement, 24 months pro rata.

PVVM Range: 24 Months full replacement, 12 months pro rata.

The battery must be installed and operated in accordance with the manufacturer's specifications. The system sizing must be via an approved person. A maximum of 30% daily depth of discharge is recommended. Deep discharges of more than 80% DOD are to be avoided. The battery bank voltage, pilot cell voltages and temperature must be checked on a six monthly basis and recorded accordingly. Every 12 months all connections are to be checked, cell voltages, total bank voltage and temperature are to be recorded. Any irregularities are to be reported and remedies taken to bring the battery back to uniformity. It is required that the battery bank is fully charged to 100% every month. The battery is intended to be used by persons with training or experience with batteries. The battery owner will read warning labels and take due care in working on or around the battery.

### THE PROVISIONS OF THIS WARRANTY EXCLUDE:

Abuse, neglect, after sale damage, incorrect application, improper installation or maintenance, insufficient charging whether under or overcharging, blending old cells with new cells in a bank or set, addition of any chemical or solution other than approved water, exposure to extreme temperatures.

### WARRANTY EXCLUSIONS:

R & J Batteries will not be responsible for transportation, installation, recharging, electrical system checks, loss of time, goods or equipment and any other expenses which would be considered as incidental or consequential damages.

### HOW TO RECEIVE WARRANTY:

To resolve problems covered by this warranty, contact your installer, place of purchase or call **1300 769 282** for your nearest warranty claim location. Proof of purchase is required. For valid claims **R&J Batteries** will replace free of charge, however we reserve the right to test the battery performance prior to agreeing to any claim.

*Pro rata explanation- Cost to end user = (Recommended Retail at time of fault x (number of months of unexpired warranty))/number of months or total warranty*